# Michael Njoroge Bio

Michael Njoroge is an IT professional with more than 20 years of experience turning business initiatives into technology solutions. His expertise has been identifying deficiencies and developing or facilitating the best solutions for an outcome that is satisfactory to all stakeholders involved.

Michael improves business processes as older organizations restructure or migrate to newer technologies. He bridges the gap between the actual people in these organizations transitioning and the new technologies they seek which is a value add to any organization's success.

His clients benefit from his years of experience in technology projects ranging from infrastructure at Australian blue-chip listed companies, healthcare, non-profit, education, and state government agencies and departments to state a few.

He specializes in business process improvement and strategy development utilizing best practice frameworks to deliver quality outcomes. He promotes organizational growth and optimizing business processes by taking complex organizational problems and mapping out bite-sized solutions that exploit technology usage thus simplifying the end user’s day to day job as well as capturing data for future benchmarks.

Most of his work is contract-based – nine to 18 months on average – making his project deliverables and timeframe concise. He consults on transformation projects which are usually short term, goal-oriented, and meant to technologically advance an organization forward through their business processes. Once he delivers the process for the new technology or restructure, his work is done.

Michael's experience has seen him reducing operational workforce costs by 5% through a review of workforce management processes and optimizing human performance at one organization, as well as transitioning over 100,000 staff members from a perpetual Microsoft Office license model to an Office 365 user-based subscription model at another organization.

He has also been a strategic advisor consulting with business teams to ensure the alignment of project objectives with government IT strategy as well as being instrumental in facilitating and developing a cloud strategy for another organization – obtaining and setting up cloud brokerage services with Amazon Web Services and Microsoft Azure services.

His stakeholder management skills have enabled him to build strong, long-lasting, and collaborative relationships with a broad range of senior internal and external stakeholders, while also taking a lead role in the development of effective stakeholder relationship strategies.

Michael applies various business analysis techniques to gather requirements directly from stakeholders, inspects existing systems and documentation, and identifies and references department and whole-of-government policies and standards. He uses structured interviews, process mapping, storyboarding, forcefield analysis, communication plans, and stakeholder engagement plans to effectively implement project changes.

He not only holds a Bachelor of Science in Information Management Systems but, also a Master of Business Administration. His technology skills are bolstered by a strong business background. His knowledge, competencies, and skills in BA techniques, methodologies, and tools aligned with BABOK Version 3.0. are complimented by his Prince2 Agile certification. Performing BA activities and developing documents based on BABOK guidelines has supported him throughout his career.